Online Payment FAQ's

General

What kind of payment options do I have?

While credit and debit cards are an option for payment, please note that entering your routing and account number to link your bank account is the most secure and flexible for overall use of the online payment system.

How do I find my student's ID number or my family's ID number?

Login to your Skyward family access account. Click on "Student Information". The "Other ID" number is your student's individual ID number. To add all of your students at once, click on "View (Student's name)'s family". The box that pops up will then show a family ID number. Please see the attached handout if you have any questions.

Can more than one account be linked to my student?

Yes, the student can be "attached" to more than one parent account. This will not negatively affect the functioning of the online system, nor will a parent be able to see the other parent's payment information. Each account will remain separate.

Lunch

Is there a minimum amount that I have to add to my student's lunch account?

Yes, the minimum amount is $14.25, the cost for one week's worth of hot lunch ($2.85/day).

Can I set up recurring payments?

Yes, recurring payments can be set up when your child has a low meal balance (highly recommended). This option can be found on your Efunds' account's payment settings by clicking on "Low Meal Balance Settings".

Will my child still be issued a paper lunch ticket?

The Forrestville Valley School District is also very excited to announce that we will no longer use paper lunch tickets. We will be implementing Skyward's Food Service module, eliminating the need for paper lunch tickets.

What happens if my child has to charge a meal?

You will have a negative balance shown on your Skyward family access account under the Food Service module, and you will also receive an email notification. You can then make immediate payment through e-Funds.

Fee Management

Can I pay a portion of my fees online now and pay the rest later?

Yes, simply select the fee that you do not want to pay in full and backspace the full amount, then type in the amount you would like to pay. Lastly, add the fee to your cart. Recurring payments can be set up for instructional fees as well. Please see the attached handout if you have any questions.

My fees don't look up to date, what should I do?

Click the "refresh" button, located to the upper right of your student's name. This will refresh your students' fees, ensuring they are the most up to date.

I need to add a yearbook, what should I do?

Since these fees are optional, you have the option to select "yearbook" from the "optional fees" menu to add to your cart for payment. Make sure you select the correct one for your child's grade level (Junior High and High School only).